![Skybox Security logo]

Health check

Ensure ongoing, optimal performance of your Skybox deployment

Skybox® Security is committed to your success. If it's been a while since one of our professional services team has worked with you on your Skybox deployment, we recommend a Skybox Health Check to optimize the value of your Skybox deployment.

Your network has not been standing still — it's been growing and evolving. Periodically checking on the data imports, model status and system operation parameters of your Skybox deployment will ensure optimal performance.

Skybox Professional Services will run through a set of comprehensive checks and provide a detailed report with findings as well as remediation recommendations.

Skybox health check key features

+ **Introduction Platform performance**
+ **Data import validation**
+ **Model validation checks**
+ **Operational checks**
+ **Use case and new feature review**

Program overview

Platform performance

+ Check and verify platform parameters such disk usage, memory usage, CPU performance and other platform settings

Data import validation

+ Verify that all data import tasks are performing properly and completed successfully
+ Ensure you are set to receive notifications from the Skybox system for any task issues

Model validation checks

+ Verify model freshness and look for stale devices not recently imported, which may be a result of network device decommissioning
+ Check the basic model for completeness and accuracy issues, such as missing perimeter connections, missing routing rules and other key items
+ Verify license usage and alert Skybox if you may be close to needing license expansion

Operational checks

+ Ensure Skybox analysis and reporting tasks are operating properly
+ Verify items including user authentication, alerts, model backup and dictionary processing

Use case and new feature review

+ Skybox Professional Services will review your product use cases; provide advice and recommendations on how the Skybox platform can provide a solution for new use cases; and provide an overview of new product features

Comprehensive health check

+ The report will provide details on all findings and list recommendations for remediation